

**APPENDIX 7  
TO LICENSING  
MANAGER'S REPORT**

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**From:** Rachel Higgins  
**Sent:** 06 July 2020 16:53  
**To:** [REDACTED]  
**Subject:** India Cottage - condition re. doors and windows

Dear Mr Mannan,

I am emailing to confirm our discussion regarding the condition on your licence concerning closing doors and windows at 23:00hrs, and your request to keep doors and windows open to improve ventilation within India Cottage in line with current Covid-19 guidance. I can advise the following:

- The condition was added to your licence to reduce the likelihood of noise from your premises (primarily from internal music) causing a noise nuisance to neighbouring residential premises. Nuisance legislation has not changed and therefore is still relevant to your premises.
- However you have advised no music (including background music) will be played at your premises after 23:00hrs and therefore you would like the option to keep doors and windows open post 23:00hrs to improve ventilation within India Cottage
- I have agreed in the short term the doors and windows can be kept open after 23:00hrs (until customers have left) but you must manage the noise from patrons and premises at all times. This will include assessing the noise outside and immediately responding to any complaints received from local residents.
- All other conditions on your licence remain and should be adhered to.
- Should complaints be received Environmental Health will contact you to discuss the situation and it is likely inform you to resume closing your doors and windows at 23:00hrs. You would then have to review your own risk assessments with regards to operating appropriately during the Covid-19 pandemic.
- The Council (licensing and Environmental Health) will need to discuss whether you apply to vary your licence to amend or remove any conditions in due course, but please be aware protecting the public from nuisance is still a requirement. As such I will continue to review the current agreement and your management of the situation.

Regards

Rachel

**Rachel Higgins (Mrs)**  
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